

# CODE OF CONDUCT

**Access to Pacific Golf Club is a privilege and comes with certain rights and responsibilities.**

The purpose of this Code of Conduct is to provide members, guests and visitors with guidance on the standards of behaviour that are expected of them while they are on PGC premises so as to ensure everyone can enjoy amenities provided by PGC in a safe, enjoyable and responsible manner. This Code of Conduct also applies to Members representing PGC in any capacity at another venue.

## **Members, guests and visitors shall:**

- Respect the rights of others to enjoy PGC's facilities and services.
- Treat members, guests and visitors fairly, equally and with respect, interact with each other and with the employees in a courteous manner, and not engage in behaviour towards each other or PGC employees that is intended to abuse or harass or that undermines the health and wellbeing of employees and other members, guests and visitors.
- Refrain from disorderly or disruptive behaviours.
- Show due consideration to the needs of others, including their right to privacy.
- Comply with club policies, signage and lawful directions of employees, including within the clubhouse and associated facilities, and on the golf course. This includes directions of employees as they apply to Responsible Service of Alcohol (RSA) and Responsible Service of Gambling (RSG) regulations.
- Access PGC with proper identification and fulfill any sign-in requirements.
- Abide by the dress code of PGC (available upon request).
- Not bring food or drinks in to the clubhouse premises for consumption on the premises, excluding food or drinks purchased from a club facility (e.g. proshop).
- Not bring alcoholic drinks to PGC premises for consumption on the premises – including the golf course, clubhouse and associated facilities.
- Not bring or have in their possession illegal materials while on PGC premises.
- Handle property belonging to PGC with care and diligence and not wrongfully damage PGC facilities or any property belonging to PGC or another person.
- Refrain from representing PGC, unless properly authorised to do so.
- Not pursue personal activities on PGC premises, without prior permission.
- Refrain from behaviour that may tarnish the reputation of PGC or bring PGC into disrepute.
- Adhere to commonly accepted standards of golfing etiquette and sportsmanship as well as the Rules of Golf and any Local Rules.
- Report to the proshop prior to accessing the golf course to play golf (including for social golf and golf practice).

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The Code of Conduct is actively monitored by PGC and applies at all times when members, guests and visitors are on PGC premises. If a breach occurs and can be proven, PGC may initiate disciplinary action, which may include refusal of entry, a verbal or written warning, withdrawal of certain privileges, and suspension or termination of membership (if applicable). Any such disciplinary action will be in accordance with PGC's constitution and By-Laws, including the provision of natural justice.